

PLAY DOG PLAY

WELCOMES YOU!

WHAT WE DO

Our mission is to provide a structured and supportive environment that successfully caters to the individual needs of every dog in our care.

This is made possible via our amazing team as we aim to provide passionate & structured care with honest & constructive feedback.

REQUIREMENTS TO ATTEND

- Minimum of **7 months old**
 - Completion of **trial day** at our Pine Street facility
 - **Required vaccinations:** Rabies, Distemper, & Bordetella
- *Canine Influenza strongly recommended*

CANINE CARE CENTER ON PINE STREET

Located at **668 Pine Street**, Burlington VT
Daycare and boarding options available

Monday - Friday: 6:30am to 6:30pm

Saturday - Sunday: 8:00am to 10:00am
3:00pm to 5:00pm

**boarding drop off by 4:30pm ensures that our dogs have time to get set up and comfortable on their first night of boarding*

TRAINING CENTER ON WILLISTON ROAD

Located at **1725 Williston Road**, South Burlington VT
Daycare, boarding, enrichment, and training options available

Monday - Friday: 7:00am to 6:00pm

Saturday - Monday: 8:00am to 10:00am
3:00pm to 5:00pm

**boarding drop off by 4:30pm ensures that our dogs have time to get set up and comfortable on their first night of boarding*

CONTACT US

General Information:
info@playdogvt.com

Reservations & Scheduling:
scheduling@playdogvt.com

WWW.PLAYDOGV.T.COM

(802) 540-0545

Reservations — ext. 1
Pine Street — ext. 2
Williston Road — ext. 3

@PLAYDOGV.T  

NOW OFFERING ENRICHMENT DAYS!

LIVEN UP YOUR DOG'S WEEK!

WHAT IS AN ENRICHMENT DAY?

Enrichment days aim to meet your dog's physical, mental, and emotional needs by providing individualized activities throughout their day.

WILL MY DOG BENEFIT FROM AN ENRICHMENT DAY?

Does your dog have a low social battery? Does your dog prefer a less-stimulating environment? Do you want to provide more stimulation for your high-drive dog?

This may be a great option for your pup! We are able to provide a more tailored experience to meet a dog's needs for various reasons.

WHAT ACTIVITIES ARE PROVIDED?

Dogs will receive a minimum of 3 structured activities spaced out over the course of the day. Activities can be social or individual depending on the dog's comfort levels. Activities include, but are not limited to:

- Daycare
- Small playgroups
- Short on-leash walks
- Obstacle courses
- Food/brain games
- Chew time
- Play with toys/tug
- Light obedience work
- Trick training
- Scent walks

HOW CAN I SCHEDULE AN ENRICHMENT DAY?

Email us at training@playdogvt.com to set up a one-time reservation or a weekly recurring spot!

AVAILABLE ONLY AT OUR WILLISTON ROAD FACILITY

MONDAY THROUGH THURSDAY

HOURS

Drop off: 7am – 9am

Pick up: 4pm – 6pm

**If you drop off late, or
pick up early, your dog
may miss a session!**

PRICING

Daily Rate: \$50/day

5-day and 10-day
packages available

* ***Dogs must be crate-trained to join!***

* ***Must not have behavioral issues
like resource guarding or reactivity.***

*Does your dog have these concerns?
That's what private training is for!*

DAYCARE PRICING

OFF-LEAD

Daily rate — \$40

10-Day Package — \$360; expires 6 months from purchase

20-Day Package — \$640; expires 12 months from purchase

SHADOW

Daily rate — \$45

Packages are not available for this reservation type

Ineligible for the profession discount

WHAT IS MY DOG?

We will support your pup differently depending on their individual needs. Here are the different categories!

OFF-LEAD

Your dog socializes with the group throughout the day off-lead! They rarely require any additional monitoring or support to socialize comfortably, and can navigate the group appropriately with independence.

SHADOW

Your dog thrives best socializing in our groups on-lead with a dedicated handler supporting them. They will have deliberate amounts of group time throughout the day to foster meaningful moments while learning social skills and boundaries.

EXTRA CARE

We may also refer to your dog as an "extra care" dog! These dogs may require accommodations for health & medical reasons to ensure they are supported properly. "Extra care" dogs will be priced based off the category they fall into, whether a shadow or off-lead dog.

**Unsure which daycare category your dog falls into?
Ask our team!**

WHAT DOES OUR DAYCARE LOOK LIKE?

AT PINE STREET

Our Pine Street facility is our main daycare location available for all clients post-interview. Our higher-capacity facility provides a stimulating and flexible environment in a beneficial social group.

- **Available Monday through Friday**
- **Up to 80 dogs daily across 4 groups based on energy and comfort levels rather than size**
- **Maximum group capacity of 25 dogs**

AT WILLISTON ROAD

Our Williston Road facility provides daycare to recurring clients as an adjunctive service to training. Due to our smaller capacity and the inclusivity of training clients, weekly daycare is available by waitlist only to provide a consistent and structured environment.

- **Available Monday through Friday**
- **Up to 20 dogs daily in 1 group**

DAYCARE FAQ

- **When are the drop off & pick up times?**

Anytime during our lobby hours! You are welcome to come freely as long as our facility is open. Please check your facility's lobby hours as they do vary by location.

- **What does my dog do during daycare?**

That completely depends on what your dog needs from daycare! Similar to humans, dogs have varying social needs and stamina. Your dog will be offered opportunities to be in group with a handler during their day to play and interact with others in a structured and settled environment.

- **How are your groups organized at Pine Street?**

We prioritize our dogs in groups that they will coexist comfortably in. We have two mature groups and two high energy groups every day, and your pup will join the group that best meets their needs each day.

Our high energy group provides a spunkier and more enthusiastic environment which is great for our younger and more pushier dogs, while our mature groups provide a group for dogs who enjoy a social space with a stronger understanding of social cues and appropriate interactions.

- **Is my dog crated or kenneled during the day?**

Every group has two 90-minute naps throughout their day to decompress from their social experiences. We also offer any and all additional naps for dogs with a lower social threshold to ensure they have a positive experience at our facilities. This provides also a safe opportunity for dogs to receive any necessary medications.

- **Should I provide a meal/treat for their nap times?**

Some dogs come in with a snack or treat, but it isn't a necessary addition to a dog's daily routine. However, we do recommend a kong or puzzle toy to provide mental stimulation and enrichment during their down-time!

Please make sure you label your containers!

We cannot take glass/ceramic containers as they pose a safety risk.

BOARDING PRICING — RESERVATIONS

BOARDING

Standard Kennel, 6' x 4' — \$60 per night

Deluxe Kennel, 6' x 8' — \$70 per night

Pick Up before 10am— Free

Pick Up after 10am— \$40

**For our cancellation policy, please see the "Boarding FAQ" panel on the next page.*

ADDITIONAL SERVICES

Bath — \$25; +\$6 for dogs 100+ lbs

Brush — \$30

Nail Trim — \$20

Ear Cleaning — \$10

Boarding A La Carte — see "Boarding A La Carte" panel below for details!

REQUESTING RESERVATIONS

Via Phone or Email:

(802) 540-0545 ext. 1

scheduling@playdogvt.com

Available 8am-5pm, Monday through Friday

Via Gingr Customer Portal:

<https://playdogplay.portal.gingrapp.com>

Gingr Phone App:

Gingr for Pet Parents (invite code: **770090**)

RESERVATIONS FAQ

— **How far in advance can I schedule?**

Up to 2 months for daycare, and up to 12 months for boarding.

— **Can I book the same day each week?**

Absolutely, as long as we have not reached capacity!

— **What is your daycare cancellation policy?**

We do not have a cancellation fee for daycare. However, we do ask that you cancel in advance to help us accommodate waitlisted reservations.

— **What happens if I usually book the same weekday and my reservations run out/I forget to book further? Can I still come in?**

Only if we have the space to add you on. You are responsible for booking your reservations. We will not automatically extend your reservations further even though you join us on a regular basis.

— **Can my weekly spot be guaranteed?**

Yes, we do offer Recurring Reservations via waitlist! We love supporting you and your pup with a consistent schedule. We allot 60 daily spots for guaranteed weekly visits. To obtain a guaranteed weekly spot, please contact scheduling@playdogvt.com to join our waitlist.

WHAT DOES OUR BOARDING LOOK LIKE?

Our facilities are equipped with 31 kennels across both facilities to accommodate your boarding needs! We cater your dog's experience to meet their social and physical needs throughout their stay with us.

During your dog's stay, you will receive updates via your Customer Portal with detailed reports and photos! We'll keep you updated on their favorite friends and how they are settling in during their time with us.

BOARDING A LA CARTE

We offer **A La Carte** services at both facilities* to provide your dog with a individualized session with a member of our team. These services are a perfect add-on for dogs with a lower social threshold during additional naps!

*A La Carte services may not be available at our Pine Street facility dependent on the higher volume of dogs in our care and the duration of the stay. We will do our best to complete them!

— **Additional Exercise: \$10 with choice of**
*single fetch session (tennis ball or frisbee);
fetch session with a fur-friend (tennis ball or frisbee);
pool or sprinkler time (weather dependent, summer only)*

— **Brain Game: \$20**
snuffle mat or puzzle toys
**if your pup has an allergy or intolerance, please inform us*

— **Cuddle Session: \$10**
the name says it all!

BOARDING FAQ

— **When are the drop off & pick up times?**

Anytime during our lobby hours! You are welcome to come freely as long as our facility is open. Please check your facility's lobby hours as they do vary by location. For boarding, we recommend dropping off prior to 4:30pm to accommodate a fast check-in before our evening rush begins!

— **What does my dog's schedule look like?**

At 6am: Morning romp in the yard, followed up by breakfast.

8am-4pm: Dependent on your dog's needs! We prioritize the best fit for everyone, whether it's time in a social group, providing individual A La Carte services, or additional nap time. Any midday meals, medications, or treats will be offered.

4-5pm: Afternoon romp in the yard, followed up by dinner.

By 7pm: Evening bathroom break before our day wraps up.

9-10pm: Additional nightly bathroom break & well-being check with a handler.

— **What is your cancellation policy?**

Standard Policy: Any boarding stays cancelled **within 24 hours** of the scheduled arrival date will incur a **1-night** kennel set-up fee.

Holiday Policy: Any boarding stays cancelled **within one week** of the scheduled arrival date will incur a **2-night** kennel set-up fee.

**Holiday boarding policy applies to stays that cross over the following holidays:*

New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, & Christmas Day

— **What should I bring for my dog's boarding stay?**

You can bring any belongings and items that you would like! Every kennel is equipped with an elevated cot bed, and you are welcome to bring a bed or blanket to make it even cozier.

Please do not bring your personal food/water bowls, as we provide these for you (except slow feeders, please bring those!)

Please make sure you label your containers!

We cannot take glass/ceramic containers as they pose a safety risk.